

# Brand Mrkt AB

## General Terms & Conditions

Valid for customers based in Finland, Iceland & Baltics

### Store Approval

All stores are subject for approval as per the retailer standards set out by each brand before we can accept the first order. Online stores must go through a special approval process even if the company is already approved as a physical store.

### Ordering

Please submit your orders primarily via Brand Mrkt's B2B-portal. You are also always welcome to contact our Customer Service at +46 8 510 648 00 or [sales@brandmrkt.com](mailto:sales@brandmrkt.com).

Orders submitted by you via B2B-portal, e-mail or phone, or during a sales meeting are binding. Please let us know if you want to receive an order confirmation as this is normally not sent unless you specifically ask for it.

Basic/replenishment orders that are allocated with more than 85% will be shipped and the remaining products will be cancelled. We kindly ask you to reorder the cancelled units. You will be notified if we cannot deliver at least 85% of your order.

You are only entitled to cancel orders if we approve it in writing. A cancellation fee of 20% of the order value will be charged for all cancelled orders.

### Delivery Terms

All orders are shipped EXW Brand Mrkt's warehouse, Sweden. Flat rate shipping charge is 12 EUR. We offer free shipping on orders over 350 EUR.

The goods are considered to be delivered to you if you or someone on your behalf sign the waybill. If we have shipped you the wrong products or you have received defective products please contact us no later than 10 business days after receipt of delivery.

### Return Policy

No products should be returned without the prior written approval by Brand Mrkt. Please contact your sales representative or Customer Service at +46 8 510 648 00 or [sales@brandmrkt.com](mailto:sales@brandmrkt.com).

## Payment Methods

Bank transfer IBAN/SWIFT (account details found on each invoice)

Please always refer to the invoice number(s) when you make the payment. If you for some reason cannot transmit the invoice number in the payment please send a payment remittance to [payrem@brandmrkt.com](mailto:payrem@brandmrkt.com). We kindly ask you not to send questions or other matters to this e-mail as this inbox is not monitored.

We do not approve deduction of bank charges or other fees from the payable amount.

## Credit Terms

Standard payment terms are 30 days net upon credit approval. Brand Mrkt reserves the right to demand advance payment if you show bad credit status or repeatedly pay late.

If your account is overdue all future orders will be put on hold until your account is settled. You are not entitled to cancel orders that are shipped late due to an overdue account.

Interest will be charged on late payments, the percentage of interest charged is determined by the Bank of Sweden (and may vary from time to time) + 8%.

When you are approved for credit terms your account will receive a credit limit. If you exceed the limit we will, at our sole discretion, hold orders until your account is under the credit limit again. If this means that certain orders will be shipped later than confirmed by us it will not entitle you to cancel the orders.

## Marketing

Our brands have different marketing guidelines and it's very important that these are followed. Do not under any circumstances use images or logotypes found, for example, on the Internet as nor we or you have the copyright to use such material.

We understand the importance of marketing, but please contact your sales representative before you make any marketing activities as this helps us all to maintain a high standard of the brands.

We are happy to do marketing activities with you that are in relation to your orders, or in short term expected orders. Please contact your sales rep to discuss special campaigns that you would like carry out and in what way we can help and support you.

Please feel free to repost from the brands official Instagram and Facebook accounts.